

CLIENT INTAKE FORM

CLIENT INFORMATION

NAME	COUNTRY
COMPANY/ORGANIZATION	POSTAL CODE
ADDRESS	EMAIL
CITY	TEL:
REGION	MOBILE

Storage Unit Brief Information

Storage device	
Model	
Size	
Manufacturer	
Operating System	

Brief Explanation on what has occurred

Name, Description of Important Files and Folders

TYPE OF SERVICE

DIAGNOSTIC (2-3 DAYS)	FREE
EMERGENCY SERVICE (24HR)	100 EURO

Authorization

The client authorizes DATARECALL to evaluate the storage media, determine the nature of the damage and provide a cost estimate and timeframe.

The diagnostic is free and no work beyond this evaluation will be charged without the consent of the customer. The customer authorizes DATARECALL, and its employees to receive and transport the device / equipment / data to and from its facilities. The customer represents warrants and confirms that he / she, or the company is an authorized representative or owner of the storage device and all information or data stored on it.

Non-receipt of your storage media

Any device or personal item can be left within the premises of DATARECALL for 30 days. After 30 days if there is no arrangement with the client or requested for the devices return, the devices are confiscated and recycled. At that time, The DATARECALL will have no liability to the customer or any third party.

Limited Liability

DATARECALL assumes no liability as a result of this Agreement, to any claims regarding the physical condition of the equipment or storage media or the state of the data on the storage media provided before, during or after the service.

Confidentiality and Warranty

DATARECALL agrees not to disclose any information or data supplied, stored, or retrieved from a clients storage medium, with the only exception is if required by law. DATARECALL also offers its clients a confidentiality agreement if required upon request.

Payment

Payments for data recovery is paid in full after the completion of the process and before the delivery of the data (either sent or received from the client from our offices), unless it is agreed in advance for a different arrangement with the customer.

The customer is responsible for all shipping costs to and from DATARECALL workshops.

(This form consists of two pages. I hereby declare that I have carefully read and fully agree to the terms stated in this agreement)

Name: -----

Signature: -----